

Provider Group – Joint Job Evaluation Job Fact Sheet Job #174 – Pedorthist

PLEASE PRINT

Section 1 – INTRODUCTION

Purpose:

This section provides general direction for completing the Job Fact Sheet and is further supplemented by the additional instructions set out in the remaining sections of this Job Fact Sheet.

The collection of accurate, complete, up-to-date and gender neutral job information is essential to, and forms the basis of, the job evaluation process.

This Job Fact Sheet (JFS) provides a format and serves as a questionnaire designed to describe a job, to capture the skill, effort and responsibility normally required in the work, and to record the conditions under which it is usually carried out. The JFS focuses on **CURRENT** job content and requirements. **THIS IS NOT AN APPRAISAL OF AN INDIVIDUAL'S PERFORMANCE ON THE JOB.**

Please read the JFS carefully, and complete each section. Throughout the JFS examples are requested and are important as you describe the job. Provide additional information on the back blank pages of this document, additional job holder comments can be recorded in Section (16) on page 26, or attach additional pages if necessary.

SUPERVISOR - STEPS TO FOLLOW:

- 1. a. New Job: complete Job Review Request Form (JRRF), complete a proposed JFS and proposed Job Description.
 - b. **Six-month review of New Job**: Please review all sections of the completed "draft" JFS and "draft" Job Description thoroughly and add any additional information or comments in each section. Also, additional Supervisor comments can be recorded in Section (18) on page 27.
 - c. Forward all documents to your Human Resources representative.
- 2. DO NOT CHANGE EMPLOYEE'S RESPONSES.

EMPLOYEE - STEPS TO FOLLOW:

- 1. Please read the JFS carefully, and complete each section. If you find that some questions do not relate to your job, please write in "not applicable".
- 2. The information you provide should relate to the job content as it currently exists. When reviewing your duties and responsibilities, ensure that you consider the entire job cycle (activities that regularly occur in a one-year period).
- 3. Group submissions are encouraged for employees doing the same or very similar job duties.
- 4. It is suggested that you complete Sections 6 through 15 before completing Sections 4 and 5. The "Sample Key Activities" (see Appendix A) may assist you in completing Section 5.
- 5. Once you have completed the JFS and if you have not already submitted a JRRF, please complete and forward both documents to your Human Resources representative. Keep a copy of all documentation for your records. Please complete the Signatures Section (17) on page 26.
- 6. Your immediate Out-of-Scope Supervisor (Supervisor) will review your completed JFS and add comments at the end of each section.
- Please keep in mind that, although you are the employee(s) doing the job, what is being described are the current responsibilities of the job not how well you are performing these tasks and responsibilities. It is important that you concentrate only on providing the facts about the job and its responsibilities.

| Purpose: This section gathers information regarding the organization | n in which your job functions. |
|----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| Complete the Chart below: Be sure to write in the Provincial JE Job Title of the position – not the name of | of the person currently in the job. |
| Title of your immediate Out-of-Scope Supervisor | SUPERVISOR'S COMMENTS – ORGANIZATIONAL WORK CHART |
| | Are the responses to this question: Complete Incomplete Do you agree with the responses: Yes |
| Title of your immediate Supervisor (if different than above) | COMMENTS (must be completed if "Incomplete" or "No" is selected): |
| Your current Provincial JE Job Title | |
| Your current Provincial JE Job Number: | Supervisor's Initials: |
| Provincial JE Job Titles that report directly to you (if applicable) | |
| | |
| | |

| Section | on 3 – JOB IDEN | TIFICATION | | | | | | |
|---------|---------------------------------------|---------------------|-----------------------|------------------------------------------------------------------------------------------------|-------------|-------------------------|-----------------------------------|---------------------|
| | Purpose: | This section gat | hers basic identifyi | ng material so we can keep trac | ck of comp | leted Job Fact Sl | heets. | |
| Provid | le your name and | work telephone nur | nber(s) for contact p | urposes. For group JFS submissi | ons, please | note the name an | d telephone number(s) of the con | tact person. |
| | of person comple DOING THE SAI | | ngle employee, or co | ontact person for group JFS subm | nission (ON | LY COMPLETE | A GROUP SUBMISSION IF AI | LL EMPLOYEES |
| Name | (Print): | | | | | | Employee No.: | |
| Work | Telephone: | | | E-Mail Address: | | | | |
| Saska | tchewan Health A | uthority/Affiliate: | | | | | | |
| Facili | ty/Site: | | | | Departm | ent: | | |
| See Se | ection 18 on page | 28 for signatures. | | | | | | |
| Provi | ncial JE Job Title: | | | | | | Date: | |
| Provii | ncial JE Number: | | | Office use only | : | JEMC No. | M | |
| Section | on 4 – JOB SUMI | MARY | | | | | | |
| | Purpose: | This section des | cribes why the job | exists. | | | | |
| | y describe the genuloskeletal structi | | job: Designs and re | epairs corrective footwear and si | upportive d | evices to accomm | nodate congenital and/or disablin | g conditions of the |
| ▶Thir | ık about what you | would say if some | | ponsible for?" and asked you about your job. "The (<u>Job Title</u>) is responsible fo | r" | | | |
| | | | | ********* | ***** | ****** | ***** | |
| | | MMENTS – JOB S | | | COMM | ENTS (<u>must</u> be o | completed if "Incomplete" or "I | No" is selected): |
| | ne responses to the | _ | ☐ Complete ☐ Yes | ☐ Incomplete | | | | |
| ъо уо | u agree with the | responses: | ies | □ No | | | Supervisor's Initials: | |
| | | | | | | | | |

5 – KEY WORK ACTIVITIES

| Purpose: | This section describes the key activities, duties and responsibilities of the job. |
|----------|------------------------------------------------------------------------------------|
| | |

Consider the full range of job duties or responsibilities undertaken over the year. Summarize these in rough form before completing this section.

Group the job duties or responsibilities that are related and summarize them in a phrase, at the top of each box (e.g., counseling and patient education, preventative maintenance, community involvement). Estimate (to the nearest 5%) the percentage of time per year spent on each key work activity summarized in the section(s) below. Most jobs can be described in three to five key work activities.

The total of all key work activity sections should equal but not exceed 100%. For example: ½ day every day per year = 50%; 3 months per year = 25%; 2½ weeks per year = 5%

After summarizing each key work activity, provide details or examples that describe the related job duties or responsibilities. If using abbreviations, acronyms or technical terminology, please initially explain their meaning.

- Don't get lost in detail in describing the duties and responsibilities. Use clear verbs about things that are done in connection with each one. Avoid using a gender biased wording (i.e. he or she) in describing the work.
- It is important that the **whole job** be described, not just a particular dimension or a special project.

The "Sample Key Activities" (see Appendix A) may assist you in completing this section.

Key Work Activity A: <u>Design / Repair</u>

Duties/Responsibilities:

- Creates a mold of the foot through casting; designs and builds forms from the cast.
- ♦ Designs and repairs footwear.
- ♦ Fits clients/patients with finished footwear.
- ♦ Modifies off-the-shelf footwear with flares, wedges or raises.
- ♦ Measures feet for custom footwear to be manufactured off site.

| Are the responses to this question | on: Complete | ☐ Incomplete |
|--------------------------------------------------------------|---------------|--------------|
| Do you agree with the responses COMMENTS (must be completed | s: Yes | □ No |
| | | |
| | | |
| | | |
| | | |

SUPERVISOR'S COMMENTS - KEY WORK ACTIVITIES

| Key Work Activity B: Client / Patient / Resident Assessment | SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES |
|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Outies/Responsibilities: Assists physician with client/patient/resident assessment and recommends corrective | Are the responses to this question: Complete Incomplete |
| Assists physician with client/patient/resident assessment and recommends corrective measures. | Do you agree with the responses: |
| | COMMENTS (<u>must</u> be completed if "Incomplete" or "No" is selected): |
| | |
| | |
| | Supervisor's Initials: |
| Ley Work Activity C: <u>Inventory</u> | SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES |
| outies/Responsibilities: | Are the responses to this question: Complete Incomplete |
| Liaises with suppliers regarding new products. Maintains inventory. | Do you agree with the responses: |
| | COMMENTS (must be completed if "Incomplete" or "No" is selected): |
| | |
| | |
| | Supervisor's Initials: |

| Key Work Activity D: <u>Clerical</u> | SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES |
|-------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outies/Responsibilities: Completes work orders. Documents services provided for each client/patient/resident. Maintains filing system. | Are the responses to this question: Complete Incomplete Do you agree with the responses: Yes No COMMENTS (must be completed if "Incomplete" or "No" is selected): |
| | Supervisor's Initials: |
| ey Work Activity E: Equipment Maintenance | SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES |
| Outies/Responsibilities: Cleans, greases, sharpens and calibrates equipment. | Are the responses to this question: Complete Incomplete Do you agree with the responses: Yes No COMMENTS (must be completed if "Incomplete" or "No" is selected): |
| | Supervisor's Initials: |

Section 6 – DECISION-MAKING

Purpose: This section provides a series of situations that may be encountered on the job requiring decision making before taking action.

For each situation, please indicate the response that most appropriately describes your job. Provide examples where requested. Add any additional examples under "Other".

Example: if the job requires you to follow specific instructions/procedures most of the time, check the box under "Most of the time" and give examples. If the job requires you to modify established methods often, check "Often".

| (a) | In this job, do you (check all responses that apply) | Almost never | Sometimes | Often | Most of the time |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------|-------|------------------|
| | Follow specific instructions/procedures, use well-defined methods or use established guidelines to achieve desired end results. Example: | | X | | |
| | Modify or change established department methods and procedures, but stay within program or legislative boundaries. Example: <i>Adapt existing methods to design and repair foot orthotic appliances.</i> | | | X | |
| | Develop new solutions to diverse and complex problems with conflicting requirements because there are no guidelines. Example: <i>Meet the needs of specialized orthopedic patients</i> . | | X | | |

| When there is a situation you have not come across before, do you (check all responses that apply) | Almost never | Sometimes | Often | Most of the time |
|----------------------------------------------------------------------------------------------------|-----------------|-----------|-------|------------------|
| Immediately ask the supervisor/leader what to do | | X | | |
| Ask co-workers for help in deciding what to do | | | X | |
| Read manuals and figure out what to do | | X | | |
| Decide with your supervisor what to do | | X | | |
| Check guidelines and past practices | | | X | |
| Decide what to do based on your related experience | | | | X |
| Get advice with problems from management and/or other sources (e.g. supplier, consultants) | X | | | |
| Other (specify) | | | | |
| | | | | |

| (c) | To what extent are the decision-making requirements of this job guided by others (check all responses the and provide examples) | at apply Almost never | Sometimes | Often | Most of the time |
|--------|---------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------|--------|---------------------|
| | Immediate supervisor | | X | | |
| | Example: | | A | | |
| | Others in own program/department | | v | | |
| | Example: | | X | | |
| | Others within the SHA / Affiliate | v | | | |
| | Example: | X | | | |
| | Departmental Management | | | | |
| | Example: | X | | | |
| | Specialists / Clinical Experts | | X | | |
| Se | Example: | | Α | | |
| | Senior Management | X | | | |
| | Example: | | | | |
| | Other | | | | |
| | Example: | | | | |
| | Example: *********************************** | ******* ed if "Incomplete' | | | |
| you ag | gree with the responses: | | | | |
| | | | | | |
| | | Su _l | ervisor's Ini | tials: | |

| | Purpose: | This section | on gathers information | n on the minimum lev | vel of completed formal education required for the job. |
|----------------------------------|------------------------------------------------|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------|
| _ | | | mpleted schooling or fo | | e necessary for a new person being hired into this job? This does not reflect the educatio bb. |
| • | The total mini prior to gradua | | | r formal training should | ld include all classroom, laboratory, practicum, clinical, or apprenticeship, etc., time require |
| | (i) High Sc | hool: | Grade 10 🗌 | Grade 11 Gr | Grade 12 🗵 |
| | (ii) Technic | al/Vocational | /Community College: | 1 year □ 2 y | years ✓ 3 years ☐ |
| | Specify | (Do not use a | abbreviations): Pedorth | ics diploma | |
| | , , | d Trades: 1 (Do not use | year 2 year abbreviations): | s 3 years |] 4 years ☐ 5 years ☐ |
| | (iv) University Specify | • | years 4 year abbreviations): Baccale | _ | _ |
| | Is any Provinci | ial, National o | or professional certifica | tion mandatory? | ☑ Yes □ No |
| | ♦ Certified b | by The Colleg | ovide the name of the line of Pedorthics of Candorthic Association | ada | / registration body (do not use abbreviations): |
| | What additiona | ıl special skil | ls, training, or licenses | are needed to perform t | the job? Indicate the length of the course/program: |
| | OrganizatInterperso | cation skills ional skills | , | | |
| | | | | | ********* |
| EF | RVISOR'S CON | AMENTS – I | EDUCATION AND S | PECIFIC TRAINING | G COMMENTS (must be completed if "Incomplete" or "No" is selected): |
| e the responses to the question: | | ne question: | ☐ Complete | ☐ Incomplete | |
| | agree with the | responses: | ☐ Yes | □ No | |
| | | | | | |

| | | s section gathers informati ted experience and/or on-t | | | ed for a job. Relevant experience may include previous job- |
|-----------------------|----------------------------------------------------------|-----------------------------------------------------------|-------------------------------------|-----------------------------|-----------------------------------------------------------------------------|
| | e the minimum relevan to carry out the require | | or to and/or (b) on-the-jo | b, that is required for a n | ew person with the education recorded in Section 7 to acquire the skill |
| > > > | For part (b), ask yours | | ired to learn new tasks a | nd responsibilities or to a | adjust to the job? If so, how much?" n 7, Education and Specific Training. |
| | Required previous rel | ated job experience (do not | include practicum or aj | pprenticeship if covered | l in Section 7 – Education and Specific Training) |
| | None | 6 months | ☐ 1 year | 3 years | 5 years |
| | Up to 3 months | 9 months | 2 years | 4 years | Other (specify) |
| | Describe the experien | ce requirements gained on p | previous jobs here or else | where needed to prepare | for this job: |
| | ♦ Twelve (12) mon | ths previous experience in . | Pedorthics or Chiropody. | | |
|) | Average time required | l on the job to learn and/or a | adjust to this job: | | |
| | 1 month or fewer | 6 months | ☐ 1 year | 3 years | |
| | 3 months | 9 months | 2 years | Other (specify) |) |
| | Describe the tasks and | l responsibilities that need to | o be learned in order to sa | ntisfy the requirements of | f this job: |
| | Twelve (12) mon | ths on the job to become fa | miliar with physician pre | eferences and become fa | miliar with department policies/procedures. |
| | | | | | |
| | | ****** | ******* | ******* | ********* |
| PEF | RVISOR'S COMMEN | TS – EXPERIENCE | | COMMENTS (| mat he commisted if ((Incommistal) on ((Ne)) in colored). |
| e the | e responses to the ques | tion: Complete | Incomplete | COMMENTS (<u>m</u> | ust be completed if "Incomplete" or "No" is selected): |
| | agree with the respon | ses: | □ No | · | |
| you | | | | | |

| Sectio | n 9 – INDEPEN | DENT JUDGEME | NT | | | | | | |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|-------------------|--------------------------|-------------------------------------------------------------------------------------------------|--|--|--|--|
| | Purpose: | This section gat | hers information | n on the extent to which | the job exercises independent action. | | | | |
| | | ndependent action, be no precedents to ser | | grees. Some jobs are hig | hly structured and have many formal procedures, while others require exercising judgement or | | | | |
| | | evel of guidance pro eadership from other | | | om rules, instructions, established procedures, defined methods, manuals, policies, professiona | | | | |
| (a) | To what exten directing actio | | ol its own work a | s opposed to being guide | ed by influences such as rules, procedures, policies, supervisory presence or instructions | | | | |
| | Please check | the answer that mo | st closely repres | sents expected job requ | irements. | | | | |
| | Most job requirements (to the extent possible) are set out within structure and rules and/or readily understood schedules to guide job tasks/duties required. | | | | | | | | |
| | Some restrictions apply, but the control over setting work priorities and pace of work is contained within the job. | | | | | | | | |
| | There are minimal restrictions, leaving significant control over the work being carried out within the scope of the job. | | | | | | | | |
| | Other (plea | ase explain): | | | | | | | |
| (b) | To what exten | t does this job exerci | ise judgement to | determine how the work | is to be done? | | | | |
| | Please check | the answer that mo | st closely repres | sents expected job requ | irements. | | | | |
| | ☐ Work is m | ostly repetitive and | predictable with | little need for judgemen | Example: | | | | |
| | ───────────────────────────────────── | present some unusu | ıal circumstance | s that require judgement | or choices to be made. Example: | | | | |
| | ♦ Judgement based on each individual client's condition and ability. | | | | | | | | |
| | Work presents difficult choices or unique situations that require judgement. Example: | | | | | | | | |
| | | | **** | ******* | *********************** | | | | |
| SUPE | RVISOR'S CO | MMENTS – INDEF | PENDENT JUD | GEMENT | | | | | |
| | o magnangag ta t | he question: | ☐ Complete | ☐ Incomplete | COMMENTS (<u>must</u> be completed if "Incomplete" or "No" is selected): | | | | |
| Are th | ie responses to t | are questioni | complete | | | | | | |
| | - | responses: | ☐ Yes | \square No | | | | | |
| | u agree with the | responses: | ☐ Yes | □ No | | | | | |

Section 10 – WORKING RELATIONSHIPS

Purpose: This section gathers information on the typical contacts or working relationships <u>necessary</u> in doing the job.

(a) What are the typical contacts or working relationships **necessary** in doing this job? For each contact listed, determine the purpose of the contact and **check off all that apply** in the chart below. **Do not include contact with employees you supervise.**

Purpose of Contact:

- A No Exchange
- **B** Exchange of factual or work-related information
- C Explanation and interpretation of information or ideas
- **D** Discussion of problems with a view to obtaining consent, cooperation and/or coordination of activities
- **E** Counseling
- **F** Secure cooperation of others for the development of services, programs, policies or agreements on behalf of the Program / Department
- **G** Negotiation of service and / or supply agreements

| | | PURPOSE OF CONTACT Check off all that apply (more than one, if applicable) | | | | | | | | |
|----------------------------------------------------------------|---|----------------------------------------------------------------------------------|---|---|---|---|---|--|--|--|
| | A | В | C | D | E | F | G | | | |
| Employees in the same department | | X | X | X | | | | | | |
| Employees in another department/site (specify) | | X | | | | | | | | |
| Students | X | | | | | | | | | |
| Supervisor / supervisors of programs / departments or services | | X | X | X | | | | | | |
| Clients / patients / residents | | X | X | X | | | | | | |
| Family of clients / patients / residents | | X | X | X | | | | | | |
| Physicians | | X | | | | | | | | |
| Business representatives | | X | X | | | | | | | |
| Suppliers / contractors | | X | X | | | | | | | |
| Volunteers | X | | | | | | | | | |
| General Public | | X | X | | | | | | | |
| Other health care organizations or agencies | | X | | | | | | | | |
| Professional organizations / agencies | | X | | | | | | | | |
| Government departments | | X | | | | | | | | |
| Social Service establishments | | X | | | | | | | | |
| Community Agencies | | X | | | | | | | | |
| Police and Ambulance | X | | | | | | | | | |
| Foundations | X | | | | | | | | | |
| Others (specify) | | | | | | | | | | |

Section 10 – WORKING RELATIONSHIPS (cont'd)

• Questions (b) to (k) that follow provide a series of situations that may be encountered in your job. Please provide the response that fits best for each situation. Provide examples or specify where requested.

| HOV | V OFTEN DOES YOUR JOB REQUIRE YOU TO: | Almost never | Sometimes | Often | Most of the time |
|------------|-----------------------------------------------------------------------------------|-----------------|-----------|-------|------------------|
| (b) | Have to tell people things they DO NOT want to hear? | | | | |
| | Other employees | X | | | |
| | Client / patients / residents / families | | | X | |
| | ■ The general public | X | | | |
| | Other (specify) | | | | |
| (c) | Have contact with very upset or very angry: | | | | |
| | Clients / patients / residents / families (not other workers) | | X | | |
| | Outside groups (not other workers) | X | | | |
| | ■ General public | X | | | |
| | Other employees | X | | | |
| | Management | X | | | |
| | Physicians | X | | | |
| | ■ Other (specify) | | | | |
| (d) | Have contact with extreme / special needs clients / patients / residents? | | | | |
| | Specify: | | | | X |
| (e) | Talk with clients / patients / residents to: | | | | |
| | Get information from them | | | X | |
| | ■ Inform them | | | | X |
| | Counsel them | | | | |
| | Devise mutual goals / objectives with them | | | X | |
| | Check on their progress | | X | | |
| (f) | Talk with families to: | | | | |
| | Get information from them | | X | | |
| | ■ Inform them | | X | | |
| | Counsel them | | | | |
| | Devise mutual goals / objectives with them | | X | | |
| | Check on their progress | | X | | |
| (g) | Talk with physicians to: | | | | |
| | Get information from them | | X | | |
| | ■ Inform them | | X | | |
| | Devise mutual goals / objectives with them | | X | | |

Section 10 – WORKING RELATIONSHIPS (cont'd)

| HOV | V OFTEN DOES YOUR JOB REQUIRE YOU TO: | Almost never | Sometimes | Often | Most of the time |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------|-----------|---------------------|
| (h) | Talk with general public to: Provide information | X | | | |
| | Respond to questions | X | | | |
| | Make presentations | X | | | |
| (i) | Talk with other employees to: | | | | |
| | Get information from them | | | X | |
| | ■ Inform them | | X | | |
| | Counsel / persuade them | X | | | |
| | Give them advice on work procedures | | | X | |
| | Get advice from them on work procedures | | X | | |
| | Get cooperation from other parts of the organization on projects and programs | | X | | |
| | Other (specify) | | | | <u> </u> |
| (j) | Talk to vendors, contractors, consultants, government agencies and other external groups or organizations to: Get information from them Confer with peer professionals Inform them | | X X X | | |
| | Arrange for services | | X | | |
| | Devise mutual goals / objectives with them | | X | | |
| | Lead meetings | X | | | |
| | Check on their progress | | X | | |
| | Other (specify) | | | | |
| (k) | Other (specify): | | | | |
| | ************************************** | : | | | |
| | Sponses to the question: COMMENTS (must be completed if "Incomplete" Complete Incomplete Complete Com | complete" | or "No" is se | elected): | |
| u ag | ree with the responses: | | | | |
| | | Sune | rvisor's Init | ials: | |

| | | n on the likelihood of impa rces and services, and the o | | carrying out the duties of the job. Consider th | e |
|------------------------------------------------------------------------------------------------|-------------------------|-------------------------------------------------------------|--------------------------------|---------------------------------------------------|--------|
| When carrying out your job duand not considered as carelessn | | | f your actions having an impac | et or an outcome on the following? Such effects a | re typ |
| Injury or discomfort of others If yes, please provide an examp * Improper fitting footwear | | discomfort to clients nation | ute regidents (e.g. seres) | Is an impact likely? Yes | No |
| Embarrassment in public, clien If yes, please provide an examp | t / patient / resident, | | | Is an impact likely? Yes | No |
| Delays in processing or handling If yes, please provide an examp • Delays in service may have | ole(s): | - | | Is an impact likely? Yes 🖂 | No |
| Actions which impact on depart If yes, please provide an examp • Delays in service may delay | ole(s): | | ons | Is an impact likely? Yes 🖂 | No |
| Damage to equipment / instrum If yes, please provide an examp Inadequate preventative in | ole(s): | use design delays. | | Is an impact likely? <i>Yes</i> ⊠ | No |
| Loss of or inaccurate informati If yes, please provide an examp Inadequate record keepin | ole(s): | in follow up treatment. | | Is an impact likely? Yes 🖂 | No |
| Financial losses including with If yes, please provide an examp • Inadequate maintenance | ole(s): | | | Is an impact likely? Yes 🖂 | No |
| Other – If yes, please provide an examp | | | | Is an impact likely? Yes | No |
| | | | ********** | ****** | |
| EVISOR'S COMMENTS – IMPRESE responses to the question: | PACT OF ACTION | N ☐ Incomplete | COMMENTS (must be con | mpleted if "Incomplete" or "No" is selected): | |
| agree with the responses: | ☐ Yes | □ No | | Supervisor's Initials: | |

Section 12 – LEADERSHIP/SUPERVISION

| | thers information of able them to carry | | pervise others, lead others and / or provide functional guidance or technical |
|--------------------------------------------------------------------------|-----------------------------------------|------------------------------|-----------------------------------------------------------------------------------------|
| Leadership refers to the require carry out their job. Do not incl | | | s, provide functional guidance or provide technical direction to enable other employees |
| Specify any jobs or work group | as appropriate, und | er one or more of these cate | egories. Check all that apply and provide examples. |
| ☐ Familiarize new employees | with the work area | and processes | Examples Staff |
| Assign and/or check work of | of others doing work | similar to yours | |
| Lead a project team, prioriti achieve planned outcome(s | | k, monitor progress to | |
| Provide functional advice / tasks | instruction to other | s in how to carry out work | Staff |
| Provide technical direction carry out their primary job | | d in order for others to | |
| Provide input to appraisal, l | niring and/or replace | ment of personnel | |
| Coordinate replacement and | d/or scheduling of er | nployees | |
| Supervise a work group; ass take responsibility for all th | | e, methods to be used, and | |
| ☐ Supervise the work, practice | es and procedures of | a defined program | |
| ☐ Supervise the work, practice | es and procedures of | a department | |
| Provide counseling and/or of | coaching to others | | |
| ☐ Provide health promotion / | outreach (teaching / | instruction) | · |
| Other (specify) | | | |
| ERVISOR'S COMMENTS – LE | | | COMMENTS (must be completed if "Incomplete" or "No" is selected): |
| the responses to the question: | ☐ Complete | ☐ Incomplete | |
| ou agree with the responses: | ☐ Yes | □ No | |
| | | | Supervisor's Initials: |

Section 13 – PHYSICAL DEMANDS

Purpose: This section gathers information on the physical effort and for the accurate hand/eye or hand/foot coordination required on a regular basis in your job.

- (a) What **physical effort** is required on a **typical** basis for your job? Please provide examples that are applicable to your job.
 - ▶ Duration means individual periods of **uninterrupted time** (except for scheduled breaks) i.e. how long you have to perform the activity each time.
 - Frequency means **how often** each activity occurs within the day.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8-hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).**

Place a checkmark in the chart below indicating the duration, frequency and weight of the activity. Only indicate weight where applicable.

Light weight – up to 9 kg / 20 lbs

Occasional – means the activity occurs once in a while – less than 50% of the time

Medium weight – over 9 kg / 20 lbs

Regular – means the activity occurs often – between 50% - 75% of the time

Heavy weight – over 23kg / 50 lbs

Frequent – means the activity occurs every day – over 75% of the time

• Exertions that are infrequent or that are not typical of the performance of the job should not be considered.

| | DURATION | | FREQUENC | Y | WEIGHT |
|---------------------------------------------------------|---------------------------|------------|----------|----------|-----------------------------------|
| ACTIVITY EXAMPLES | Approximate % of time/day | Occasional | Regular | Frequent | Light, Medium, Heavy (specify) |
| Lifting/moving material | 20% | | | X | L-M |
| Design and repair footwear and foot orthotics | 50 - 75% | | | X | L |
| Walking | 10% | | | X | L |
| Working in awkward positions (e.g., bending, crouching) | 25 - 50% | | | X | |
| Computer operation | 10 – 20% | | X | | |
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| Section | n 13 – PHYSICAL DEMANDS (cont'd) | | | | | | | | | |
| b) | Does your work require accurate hand/eye o | Does your work require accurate hand/eye or hand/foot coordination? Please provide examples that are applicable to your job. | | | | | | | | |
| | Indicate the duration of time that the activity hour = 12% ; $1/2$ hour = 6%). Percentages m | | | | ft – 6 hours = 75% | 6; 4 hours = 50 | %; 2 hours = 25%; 1 | | | |
| • | Examples : keyboard skills, repairing fine ins lawn mowers; sorting mail; electrical; driving carpentry. | struments/equipment; floor policy; drafting; using long-handled | ishers; folding tools such as 1 | laundry; mechanical; p nops and shovels; stock | lumbing; giving it ing shelves; posit | njections; dispo ioning patients | ensing oral medications and equipment; | | | |
| | Place a checkmark in the chart below indicati | ng the frequency of occurrence | e over a year. | | | | | | | |
| | Regular – means the activity occurs | once in a while – less than 50% often – between 50% - 75% of every day – over 75% of the ti | f the time | | | | | | | |
| | | | | DURATION | | FREQUENC | Y | | | |
| | ACTIVITY EXAMPLES | | | Approximate % of time/day | Occasional | Regular | Frequent | | | |
| | Equipment and tools | | | 75% | | | X | | | |
| | Taking cast molds | | | 10% | | | X | | | |
| | Computer operation | | | 10 – 20% | | X | | | | |
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| SUPE | ****** RVISOR'S COMMENTS – PHYSICAL DEN | ************************************** | | | | | | | | |
| Are th | e responses to the question: | olete | COMMI | ENTS (<u>must</u> be comple | ted if "Incomple | te" or "No" a | re selected): | | | |
| Do you | a agree with the responses: | □ No | | | | | | | | |
| | | | | | | | | | | |

Supervisor's Initials: ____

Section 14 – SENSORY DEMANDS

Purpose: This section gathers information on the frequency and duration of sensory demands required by your job.

(a) What **Visual Effort** is required on a **concentrated** basis in your job? Please provide **examples** that are applicable to your job.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8-hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).**

Duration means individual periods of **uninterrupted time** (except for scheduled breaks) – i.e. how long you have to perform the activity each time.

Place a checkmark in the chart below indicating the frequency of occurrence over a year.

Frequency means **how often** each activity occurs within the day or week.

Occasional – means the activity occurs once in a while – less than 50% of the time

- means the activity occurs often – between 50% - 75% of the time

- means the activity occurs every day – over 75% of the time

| | DURATION | FREQUENCY | | | |
|-------------------------------------------------|---------------------------|------------|---------|----------|--|
| ACTIVITY EXAMPLES | Approximate % of time/day | Occasional | Regular | Frequent | |
| Taking cast molds | 10% | | | X | |
| Designing/repairing footwear and foot orthotics | 75% | | | X | |
| Patient documentation | 10 – 15% | | X | | |
| Computer operation | 10 – 20% | | X | | |
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Section 14 – SENSORY DEMANDS (cont'd)

(b) Does your job require that you **Listen Attentively**? Please provide **examples** that are applicable to your job.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8-hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).**

Place a checkmark in the chart below indicating the frequency of occurrence over a year.

- **Examples**: taking dictation, counseling; negotiating; taking minutes of meetings; taking telephone messages; operating a switchboard; alarm systems; mechanical/equipment sounds; taking directions or instructions; observing clients/patients/residents.
- Duration means individual periods of **uninterrupted time** (except for scheduled breaks) i.e. how long you have to perform the activity each time.
- Frequency means **how often** each activity occurs within the day or week.

Occasional – means the activity occurs once in a while – less than 50% of the time

Regular – means the activity occurs often – between 50% - 75% of the time

Frequent – means the activity occurs every day – over 75% of the time

| | DURATION | FREQUENCY | | | |
|-------------------|---------------------------|------------|---------|----------|--|
| ACTIVITY EXAMPLES | Approximate % of time/day | Occasional | Regular | Frequent | |
| Communication | 20% | | | X | |
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| Section | 14 – SENSORY DEMANDS | S (cont'd) | | |
|---------|-----------------------------------------------------------|--------------------------|---------------------------------------------|--------------------------------------------------------------------|
| (c) | Must attention be shifted fre | quently from one job de | etail to another? | |
| • | Examples: keyboarding and | l answering the telephor | ne; dictatyping; repairin | g and listening to equipment |
| | Yes 🖂 N | Vo 🗌 | | |
| | If yes, please give examples | : : | | |
| | ♦ Telephone, computer of | peration, designing, rep | pairing. | |
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| CLIDED | NUCODIC COMMENTES - 6 | | | *********************** |
| | RVISOR'S COMMENTS – S | | | COMMENTS (must be completed if "Incomplete" or "No" are selected): |
| | e responses to the question: agree with the responses: | ☐ Complete ☐ Yes | ☐ Incomplete☐ No | |
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| | | | | Supervisor's Initials: |
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Section 15 – WORKING CONDITIONS

Purpose: This section gathers information on the undesirable or disagreeable environmental conditions or hazards under which the job is carried

out.

(a) Are you exposed to some degree of unpleasantness in the day-to-day activities of your job? Check all conditions that apply to you, and indicate only one of "occasional", "regular", or "frequent".

Occasional – means the condition occurs once in a while – less than 50% of the time

Regular – means the condition occurs often – between 50% - 75% of the time

Frequent – means the condition occurs every day – over 75% of the time

| CONDITION (specify if applicable) | Occasional | Regular | Frequent |
|----------------------------------------------------------|------------|---------|----------|
| Blood / body fluids | X | | |
| Chemical substances (specify): Glue, leather conditioner | | | X |
| Cold | | | |
| Congested workplace | | | |
| Dust | | | X |
| Extreme temperature | | | |
| Foul language | X | | |
| Grease | X | | |
| Head lice | | | |
| Heat | | X | |
| Inadequate lighting | | | |
| Inadequate ventilation | | | |
| Insects, rodents, etc. | | | |
| Interruptions | | X | |
| Isolation | | | |
| Latex | | | X |
| Moisture | | | |
| Mold | | | |
| Multiple deadlines | | X | |
| Noise | | | X |
| Odor | | | X |
| Oil | X | | |
| Radiation exposure (specify) | | | |
| Second-hand smoke | | | |
| Soiled linens | | | |
| Steam | | | |
| Transporting or handling human remains | | | |
| Travel | | | |
| Vibration | X | | |
| Other (specify) | | | |

Section 15 – WORKING CONDITIONS (cont'd)

(b) Is there some degree of exposure to hazards in the day-to-day activities of your job? Check all hazards that apply to you, and indicate only one of "occasional", "regular", or "frequent".

Occasional – means the condition occurs once in a while – less than 50% of the time

Regular – means the condition occurs often – between 50% - 75% of the time

Frequent – means the condition occurs every day – over 75% of the time

| CONDITION (specify if applicable) | Occasional | Regular | Frequent |
|----------------------------------------------------|------------|---------|----------|
| Abusive clients | X | | |
| Blood / body fluids | X | | |
| Chemical substances (specify): Glue, paint thinner | | | X |
| Traveling in inclement weather | | | |
| Excessive / unpredictable weights | | | |
| Exposure to infectious disease (specify) | X | | |
| Extreme noise | X | | |
| Faulty / inadequate equipment | X | | |
| Personal injury | X | | |
| Personal safety at risk due to isolation | | | |
| Radiation exposure (specify) | | | |
| Sharp objects | | | X |
| Small aircraft | | | |
| Steam | | | |
| Verbal and/or physical abuse | X | | |
| Violence | | | |
| Working from heights | | | |
| Other (specify) | | | |
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| Section | 15 – WORKING CONDITI | ONS (cont'd) | | | | |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|--------------|----------------------------------------|--|--|
| (c) | Do you have to take certain training, precautions or wear protective clothing to avoid a work injury? (Check one and provide an explanation or example of the type of precaution(s) normally taken.) | | | | | |
| | Yes 🖂 N | о | | | | |
| | Please explain your answer: | | | | | |
| | Personal Protective Equ Transfer, Lifting, Repos Workplace Hazardous I Professional Assault Re | sitioning (TLR) Material Information S | | | | |
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| SUPER | RVISOR'S COMMENTS – V | | | ************************************** | | |
| Are the | e responses to the question: | ☐ Complete | ☐ Incomplete | | | |
| Do you | agree with the responses: | ☐ Yes | □ No | | | |
| | | | | Supervisor's Initials: | | |
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| ase | add any additional information or comments and reference the specific JFS | section and question as appropriate. | |
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| | n 17 – SIGNATURES | | |
|) | Single job submission: NAME: (Please Print Legibly): | | |
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| | SIGNATURE: | DATE: | |
|) | SIGNATURE: Group submission (NAMES OF EMPLOYEES DOING THE SAME JO | | |
|) | | B). Please print your name, then sign: | |
|) | Group submission (NAMES OF EMPLOYEES DOING THE SAME JO | B). Please print your name, then sign: SIGNATURE: | |
|) | Group submission (NAMES OF EMPLOYEES DOING THE SAME JO NAME: | B). Please print your name, then sign: SIGNATURE: SIGNATURE: | |
| | Group submission (NAMES OF EMPLOYEES DOING THE SAME JO NAME: | B). Please print your name, then sign: SIGNATURE: SIGNATURE: SIGNATURE: | |
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| Section 18 – OUT-OF-SCOPE SUPERVISOR'S COMMENTS Please add any additional information or comments and reference the specific JFS section and question as appropriate. | | | | | | | |
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| Immediate Out-of-Scope Supervisor | | | | | | | |
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| Signature: | | | | | | | |
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Appendix A Sample Key Activity Summary Statements

A

- Accounting
- Accounting operation
- Activities and events
- Administration and communication
- Administration duties
- Administrative activities
- Administrative functions
- Administrative procedures
- Administrative support to executive levels
- Admission, discharges and transfers
- Analysis and detection of epidemics
- Assessment and diagnosis
- Assists with training programs

B

- Budget activities
- Budget administration
- Budget and financial management
- Budget and professional development
- Budget and unit administration
- Budget management
- Budget preparation and control
- Budget unit administration

C

- Carpentry functions
- Cleaning designated areas

- Cleaning functions
- Clerical duties
- Clinical and patient pastoral services
- Clinical nursing practice
- Clinical pharmacy
- Clinical practice
- Clinical services
- Coding and abstracting
- Collaboration and Education
- Committee and coordination activities
- Committee and professional development
- Committee involvement
- Committee participation
- Committee representation
- Committees and communication
- Committees and community liaison
- Committees and meetings
- Communication and coordination
- Communications and public relations
- Community involvement
- Community resources and liaison
- Compiling reports and statistics
- Consultation
- Consultation and collaboration
- Consultation and program development
- Consultation with team
- Contact with medical staff
- Contact with vendor representatives
- Continuing education

- Control and allocation of beds
- Control of expenditures and government regulations
- Coordination and communication
- Coordination of health services functions
- Coordination of internal and external health care professionals
- Counseling
- Counseling and patient education
- Counseling, treatment and referrals

D

- Daily accounts receivable functions
- Department and administrative activities
- Department management
- Development of departments
- Development of nursing education programs
- Development of quality assurance programs
- Diagnosis
- Discharge planning
- Dispensing drugs and monitoring patient profiles
- Drug distribution
- Drug selection and information services

\mathbf{E}

Education

JE: Revised Dec 19/06

- Education (non patient)
- Education and research
- Education consultant
- Education program implementation
- Educational and professional development
- Emergency procedures
- Enforces security, fire and safety regulations
- Equipment testing
- Evaluates radiographs for quality
- Evaluation

F

- Financial and department planning
- Financial management
- Financial systems and controls
- First aid
- Food distribution
- Food preparation
- Food service and nutritional services

G

General office duties

H

- Health records and quality assurance
- Hospital management
- Housekeeping activities
- Human resource and budget management
- Human resource functions
- Human resources management

]

- Installations
- Investigations

L

- Laboratory Aide functions
- Laboratory technical functions
- Labour relations functions
- Laundry operations
- Lawn and garden maintenance
- Life safety programs and services

M

- Mail and filing
- Maintains directory and files
- Maintains inventory control
- Maintenance and administration
- Maintenance and cleanliness
- Maintenance and committee work
- Maintenance and trouble shooting
- Maintenance of equipment
- Maintenance of records
- Maintenance of telephone and records
- Management of department
- Management of Health Records Department
- Management of laboratory
- Management of systems contractors and suppliers
- Management of the library
- Management of volunteers
- Materials management programs
- Media relations
- Medical management

- Menu board maintenance
- Mobilization and transporting of patients
- Monitors entry and exit of visitors/patients in and out of hospital

N

- Narcotic and controlled drugs
- Narcotic control drug auditNursing care process
- Nutritional and dietary assessment

\mathbf{O}

- Occupational therapy program
- Ongoing health program administration
- Operates cash register
- Ordering supplies
- Ordering supplies and inventory
- Orientation
- Orientation of new staff
- Other secretarial functions

P

- Painting functions
- Participation in committees
- Patient care
- Performs electrical circuit installations and completes electrical change requests
- Performs laboratory test procedures
- Performs preventative maintenance
- Performs radiographic examinations
- Pharmacy budget and committees
- Pharmacy functions
- Physiotherapy program
- Planning and organizing

JE: Revised Dec 19/06

- Planning and organizing carpentry activities
- Planning and organizing of daily painting activities
- Planning and organizing plumbing activities
- Planning and unit administration
- Plant maintenance
- Plant operations
- Play therapy
- Plumbing functions
- Policy and procedure development
- Preparation of annual budgets
- Prepares and writes programs
- Processing of doctors orders
- Production reports and records
- Professional development
- Professional growth
- Professional standards
- Program development
- Protection of hospital building and premises
- Provides assistance to departments on request
- Provides information and Library Services
- Provides physical care to patients
- Psycho-social assessment and counseling
- Public inquires
- Public relations
- Pulmonary function testing
- Purchasing activities

Q

- Quality assurance and audit
- Quality assurance and maintenance of equipment
- Quality assurance/control
- Quality control and preventative maintenance

R

- Receipt and delivered items
- Reception and telephone
- Receptionist functions
- Recording and monitoring results
- Releasing information
- Repairs and maintenance to equipment
- Report production
- Reporting and communication
- Reporting and documentation
- Reporting the test results
- Reports and records information required by nursing staff
- Research
- Research and education
- Research into hospital activities
- Respiratory care
- Responds to incoming/outgoing telephone calls and inquires
- Reviewing test results

S

- Scheduling and coordination activities
- Scheduling and processing

- Scoring and interpretation
- Secretarial functions
- Selects, acquires and organizes library materials
- Social work functions
- Sterile product preparation
- Strategic planning
- Supervises activities
- Supervises technicians
- Supervision
- Surveillance of nursing units
- Systems development process
- Systems planning and maintenance

T

- Teaching and education
- Telephone and reception
- Test administration
- Testing procedure
- Therapeutic counseling and treatment
- Training
- Transcription of medical reports

U

- Unit administration
- Unit management
- Unit nursing specialized activities
- Unit/technical management

\mathbf{W}

• Word processing and typing function

JE: Revised Dec 19/06